Measuring Up Tool

To what extent do YOU do each of these things?

Plan

- 1.1 We use local information to provide evidence of the need of our work
- 1.2 We can describe who will benefit from our work
- 1.3 We have a clear mission statement that sets out our overall purpose and values
- 1.4 We can describe the positive outcomes that we want to achieve for beneficiaries
- 1.5 We have mapped out the description of how and why our work makes a difference to beneficiaries (our "theory of change").
- 1.6 We can describe how the outcomes we want to achieve overlap with the difference our partner agencies want to make.
- 1.7 We are clear about the information we need most urgently, both for reporting to funders and for internal learning.
- 1.8 We know what information to collect to show which goods and services have been delivered, and to whom.
- 1.9 We know what information to collect to provide evidence of the changes that beneficiaries experience as a result of our work.
- 1.10 We choose data collection tools that meet our information needs and suit our context.
- 1.11 We have a plan for impact measurement that sets out how and when evidence will be collected, and by whom.
- 1.2 We have realistic targets that set out what we want to achieve.
- 1.13 We look at the resources available for impact management and identify any gaps.

Do

2.1 We have clear leadership on impact measurement, and everyone understands the value of measuring our impact.

- 2.2 we collect the right amount of evidence, from the right sources, in order to measure our impact effectively.
- 2.3 We have processes in place to follow up when beneficiaries haven't provided us with information.
- 2.4 We test our data collection tools to check for any problems, and we make changes as necessary.
- 2.5 People responsible for data collection are supported to collect evidence accurately and consistently.
- 2.6 We collect "before and after" evidence from our beneficiaries to see if our work has made a difference.
- 2.7 The way we involve beneficiaries in data collection suits our ethos, our information needs, and our available resources.
- 2.8 We make sure that everyone understands why we are collecting information and how their data will be used.

Assess

- 3.1 We store and use people's data safely, respectfully and legally.
- 3.2 We have IT systems in place that allow us to input and analyse our data quickly and easily.
- 3.3 We compare different types of information to make sense of how and why changes occur for beneficiaries.
- 3.4 We check to see if different groups of beneficiaries experience different amounts or different types of change as a result of our work.
- 3.5 We look carefully at negative and unexpected outcomes, as well as positive outcomes.
- 3.6 We think through the other factors that might have influenced the outcomes that beneficiaries experience.
- 3.7 We think through how much change might have occurred anyway for beneficiaries, without our work.
- 3.8 We can describe where outcomes from our work overlap with costly economic, social and environmental issues (for example, climate change or unemployment).

Review

- 4.1 We feed back our findings externally to partners and funders, and internally to everyone involved in measuring our impact.
- 4.2 We provide information about how our evidence was collected when we report our findings.
- 4.3 We use our findings to help us to review and reset realistic and achievable targets.
- 4.4 We use our findings to make sure that our theory of change (the description of how and why our work makes a difference) is accurate and realistic.
- 4.5 We use our findings to improve the way we deliver our work.
- 4.6 We review the way we measure our impact and make changes as necessary.
- 4.7 We communicate our findings honestly, including information about failures as well as successes.